

BUSINESS TERMS AND CONDITIONS for Operation of Games of Chance

I. Introductory Provision

(1) The following Business Terms and Conditions regulate details of the contract (hereinafter referred to as the "Contract") concluded by and between CEC Praha a.s., ID No.: 256 73 394, with its registered office at Prague 8, Pobřežní 18/16 (hereinafter referred to as the "Operator"), as an operator of games of chance within the meaning of Act No. 186/2016 Coll., on games of chance (hereinafter referred to as "Game" or "Games"), and natural persons that participate in Games operated by the Operator (hereinafter referred to as the "Participant" or "Participants"). These Business Terms and Conditions regulate the rights and obligations of Participants and the Operator in relation to the operation of Games and the participation of Users therein, regardless of the kind of Game, unless these Business Terms and Conditions imply otherwise.

(2) The Contract shall be considered concluded at the moment that the Participant takes steps towards completion of their registration with the Operator by expressing their consent to these Business Terms and Conditions and confirming the registration form and the data contained therein. The Operator shall be entitled to refuse to conclude the Contract with the Participant. The Operator will only accept the Contract if the party interested in conclusion of the Contract provides all required data completely and correctly. In addition, by concluding the Contract the interested party confirms their consent to these Business Terms and Conditions and the game plans of the Games. Each natural person can conclude only one Contract with the Operator, and the rights and obligations arising out of the Contract cannot be transferred onto a third party.

(3) The Operator warns that participation in Games can be harmful. Every Participant should carefully consider their participation in any Game. In case of a technical game within the meaning of the provision of Section 3(2)(e) of Act No. 186/2016 Coll., on games of chance, (hereinafter referred to as a "Technical Game"), the Participant can set a self-restricting measure in compliance with the game plans. In case of all Games, the Participant can use contact data of institutions dealing with the prevention and treatment of problems related to pathological gambling. Such data is available to Participants in the reception of the Operator's business premises.

(4) The Operator shall be obliged to maintain the confidentiality of Participants and their participation in Games. Exclusions from the confidentiality obligation are determined by law.

II. Registration and User Accounts

(1) Registration with the Operator is carried out in compliance with the conditions determined by the game plans for the individual kinds of Games. Game plans are available in printed form in the reception of the Operator's business premises.

(2) It is possible to register with the Operator in the reception of the Operator's business premises. Only persons who are at least 18 years old can register.

(3) The registration process includes determination and checking of the identity and age of the person applying for registration, and in case of a Technical Game, also setting of a self-restricting measure. After the registration is completed, access data or other access means are allocated and the Participant's user account is activated for participation in the Technical Game. Every Participant can have only one user account with the Operator. A Participant Card will be issued to every Participant.

(4) After the Participant has completed their registration and after their user account has been established, the Participant shall be entitled to participate in all Games operated by the Operator provided they have also met all the terms and conditions required for participation in such Game determined by the game plans.

(5) Deposits in the user account and withdrawals therefrom are only possible by means determined by the game plan of the Technical Game. All cash transactions related to participation in a Game are subject to the rules determined by Act No. 186/2016 Coll., on games of chance (hereinafter referred to as "GoCA"), Act No. 253/2008 Coll., on some measures against legalisation of criminal proceeds and funding of terrorism (hereinafter referred to as "AML"), Act No. 254/2004 Coll., on restriction of cash payments, and by other generally binding legal regulations.

(6) The Contract is concluded for an indefinite period of time. The reasons for and manners of cancellation of a user account are determined by the game plan for Technical Games.

III. Participation in Games

(1) A User can participate in Games operated in the Operator's business premises.

(2) The rules of Games, bets, their evaluation and the rules for payment of prize money are determined in the individual game plans.

(3) When participating in Games, Participants are obliged to adhere to the game plans for the individual Games. Violation of any game plan shall be considered a breach of Contract. Game plans shall prevail over other documents of the Operator concerning Games including these Business Terms and Conditions.

IV. Protection of Personal Data and Measures against Legalisation of Criminal Proceeds

(1) The Participant acknowledges that in cases determined by the AML and GoCA or by other legal regulations, the Operator is obliged to obtain and record their personal data. The Operator is obliged to process personal data in compliance with the legislation of the Czech Republic.

(2) When concluding the Contract, the Participant can express their consent to processing their personal data for marketing purposes (an offer of services, information on events or competitions held, etc.). The Participant agrees that the Operator discloses their personal data to an external processor, who will process it for marketing purposes. The Participant's consent to processing their personal data for marketing purposes is given for the period of the Contract term and for the further period of 5 years following the Contract termination. The Participant can cancel their consent at any time.

(3) The Participant has the right to information concerning the scope of, purpose for and method of processing of their personal data by the Operator. The Operator processes the Participant's personal data that the Participant provided during their registration and data that the Operator obtained or was provided during the Contract term. Such personal data shall be processed manually and automatically for the purposes of the Contract performance and fulfilment of the obligations determined by the GoCA, AML and other legal regulations of the Czech Republic. The Participant shall be obliged to inform the Operator, without undue delay, of any changes in their personal data provided during the registration or at any time during the Contract term. Such information can be

provided in person in the Operator's business premises or in writing at the address of the Operator's registered office.

(4) During their registration the Participant provides their declaration and identification data for the purposes of fulfilment of the conditions determined by the AML. The Participant is obliged to inform the Operator, without undue delay, of any changes in the data or declaration that were provided to the Operator for the purpose of fulfilment of the obligation imposed by the AML.

V. Complaints

(1) The rules for filing and handling of potential complaints are determined by the individual game plans.

(2) Any potential disputes between the Operator and the Participants that cannot be settled by mutual agreement can be handled out of court on the initiative of the Participant, namely by the entity determined for out-of-court settlement of consumer disputes, which is the Czech Trade Inspection Authority, Central Inspectorate – ADR Department, Štěpánská 15, 120 00 Prague 2, email: adr@coi.cz, web: adr.coi.cz.

VI. Final Provisions

(1) The Operator reserves the right to amend these Business Terms and Conditions at any time in their entire scope, while Participants shall be informed of any such amendment in the Operator's business premises.

(2) These Business Terms and Conditions affect neither the statutory rights of consumers arising out of the legislation of the Czech Republic nor the rights and obligations that Participants have on the basis of game plans.

(3) The Contract shall be governed by the legislation of the Czech Republic, especially by Act No. 89/2012 Coll., the Civil Code. If any provision hereof is invalid or ineffective for any reason, this fact shall not make the other parts of the Business Terms and Conditions or the Contract invalid or ineffective.

In Prague, on this day of 22 May 2018

CEC Praha a.s.